

**New safety and security policy requires photo verification for family center entry
Policy begins Wednesday, December 5, 2018**

To enhance customer safety and security, all Springfield-Greene County Park Board Family Centers will require photo verification for all members and visitors entering the building, starting Wednesday, December 5, 2018. Staff will verify everyone's photo upon entry through either a membership file photo (accessed through member key fob), a valid government-issued photo ID or a Family Center Convenience Pass. Acceptable government-issued photo ID includes state driver's license, state non-driver ID card, US Passport or US Military ID. If you do not have any of these Photo IDs, please speak with the front desk.

How does it work?

Current members: Your photo is already on file. When you enter the facility, simply scan your key fob as normal. Staff will make sure your file photo matches your identity. Staff may ask to update your file photo in the next few weeks. Do not loan your key fob to another person.

New/renewing members: You must provide a government-issued photo ID upon joining or renewing membership. Staff will also take a photo for our files, which will be used to verify your identity when you scan your key fob to enter.

Visitors, including Daily Pass holders, non-member class participants: All non-members must provide government-issued photo ID to enter the facility (with appropriate daily or class fees). Those who visit often may purchase a Family Center Convenience Pass for \$5. The Convenience Pass includes your name and photo, and may be used in place of a government-issued photo ID.

Kids 11 and under: Kids ages 11 years and under must be accompanied in the facility with a parent or guardian. Members simply scan your key fob as normal. Non-members must provide a government-issued photo ID upon entry.

Youth ages 12-17: Members ages 12-17 years may be issued their own key fob and enter the facility on their own. Visiting youth ages 12-17, including daily pass holders and non-member class participants, may enter on their own only after their parent or guardian has provided a government-issued photo ID and signed a waiver. Parents or guardians may either sign a Daily Waiver the day of entry, or an Annual Waiver, available through purchase of a Family Center Convenience Pass for \$5. The Convenience Pass includes the youth's name and photo and allows the youth visitor to enter the facility on their own (with appropriate daily or class fees) for one year.

Birthday parties, facility rentals, tournaments, swim meets, public meetings, etc.: Special events will be managed on an individual check-in basis through the front desk.

Questions: Ask staff at the front desk or call us:
Chesterfield Family Center 417-891-1616
Dan Kinney Family Center 417-891-1500
Doling Family Center 417-837-5900

We appreciate your assistance in enhancing safety and security. Thank you!